

No. DA-19/25/2024-DA-DOP  
Government of India  
Ministry of Communications  
Department of Posts  
(IR & GB Division)

Dak Bhawan, Sansad Marg  
New Delhi-110001  
Dated:21.05.2025


**OFFICE MEMORANDUM**

**Subject: Suspension of booking of mails destined to Israel.**

The present conflict in the Middle-East has led to a situation of cancellation of flights and non-availability of alternate transmission channels for international mail. It is therefore decided to temporarily suspend booking of all categories of international mail for Israel with immediate effect, until further orders.

2. The articles booked for Israel and not yet dispatched to destination country including the bags at Offices of Exchange / TMOs may kept on hold at OEs till further information is received from the Airlines regarding resumption of the services.

3. In line with the letter No. DA-26/3/2020-DA dated 26.04.2021 issued by the Directorate, due to the given force majeure situation, customers who wish to recall their booked articles for Israel may do so by giving a written application to the booking post office and may claim refund of postage provided that no other liabilities for such cases will be accepted by the DoP. This will only be applicable for articles which are still lying in India and could not be transmitted abroad. The particular article kept at OEs may be returned to the booking office when request for recall is made by the customers and received through proper channel.

  
(Ram Naresh Sikaria)  
Director (International Relations)

To

1. All Heads of Circles.
2. (CEPT) with the request to upload this OM on India Post website and disable the booking of all categories of mails for Israel in the POS/CI/DNK.
3. DDG (Marketing) for wide publicity.